



**MICROSOFT TEAMS** 

# Accelerator Frameworks



# How We Can Help

Realizing the full potential of Microsoft Teams requires a well-developed Change Management strategy, plus a secure, technically sound solution aligned with your unique needs. Our Office 365 experts develop custom frameworks that accelerate the rollout and adoption of Teams across your organization.

- **We deliver quick wins.** Our process proves business value in 30-, 60- and 90-day timeframes.
- We put employees first. Our passion is helping technology make working together better.
- We take security seriously. Our culture prioritizes protecting your business and customer data.
- We define modern workplace strategy. Our tools optimize your digital workplace ecosystem.
- We align people, goals and technology. Our commitment is achieving sustainable benefits.
- We are agile. Our frameworks adapt to your needs, from planning to deployment.

## **WHY PARTNER WITH US:**

Teams is a single hub for communications and collaboration incorporating Office 365, messaging, meetings, voice, devices, app platforms and more.

But deploying Teams means more than simply turning it on. Centric's careful planning and focus will ensure that your rollout achieves:

- Adoption & Change Management
- Sound Governance
- Security & Compliance

# The Centric Difference



ENTERPRISE COLLABORATION CLIENT ENGAGEMENTS



TECHNICAL DELIVERY RESOURCES



CHANGE MANAGEMENT PROFESSIONALS



MICROSOFT GOLD COMPETENCIES

Our two Accelerator Frameworks are based on Prosci & Microsoft Service Adoption models, Forrester and Gartner best practices, and our technical expertise gathered from successful Microsoft Teams implementations.



## Accelerator 1: Teams Adoption & Change Management (TACM)



## GETTING STARTED



# PREPARING FOR CHANGE



## MANAGING CHANGE



# REINFORCING CHANGE

- Build out a foundation for remaining TACM phases
- Understand business goals and needs
- Define your change management (CM) strategy
- Prepare your CM team
- Develop your sponsorship model

**READINESS** 

Use a checklist

to assess team

collaboration, meetings & calls, applications

and governance.

- Develop CM plans
- Take action to implement CM plans
- Collect and analyze feedback
- Diagnose gaps and manage resistance
- Implement corrective action

## **Accelerator 2:** Teams Deployment

### **FRAMEWORK**

Apply our framework, prioritizing collaboration, communication & content tools.





## **ENABLEMENT**

Establish Teams admin center, implement security & compliance, and develop Teams support plan.







#### **PRIORITIZATION**

Prioritize steps and phase-in capabilities, moving from basic productivity to meeting solutions.

## **FEEDBACK**

Leverage quantitative and qualitative feedback to track adoption.





#### LET'S GET STARTED WITH TEAMS!

Email the Enterprise Collaboration Team at collab@centricconsulting.com.





Gold Application Development Gold Cloud Platform Gold Cloud Productivity Gold Collaboration and Content Gold Data Analytics Gold Datacenter Gold Enterprise Resource Planning

Silver Messaging
Silver Small and Midmarket Cloud Solutions